





<input type="checkbox"/> Order for repair <input type="checkbox"/> Exchange service order	   	Dürkopp Adler GmbH Electronic-Service – T-S Potsdamer Strasse 190 33719 Bielefeld, Germany phone: +49 521 925 2540 fax: +49 521 925 2589 e-mail: electronic-service@duerkopp-adler.com
Dealer name: []	DA dealer no.: []	Date of issue: []
Dealers contact person: []	Phone: []	e-mail: []
Your order reference: []	Customer name: []	Customer no.: []
Invoicing address: <input type="checkbox"/> Dealer <input type="checkbox"/> other invoicing address (please fill in name and address): []		Delivery Address <input type="checkbox"/> Dealer <input type="checkbox"/> other delivery address (please fill in name and address): []
Material no.: []	Material name: []	Machine class: []
Occurance of defect <input type="checkbox"/> at all times <input type="checkbox"/> several times per hour <input type="checkbox"/> several times per day <input type="checkbox"/> several times per week <input type="checkbox"/> at switching on <input type="checkbox"/> shortly after switching on (electronic component still cold) <input type="checkbox"/> long after switching on (electronic component warm / hot) <input type="checkbox"/> other []		
Type of defect: <u>Control panel:</u> <input type="checkbox"/> Button defect / not working which bottom? [] <input type="checkbox"/> Display dark / not working <input type="checkbox"/> Display not readable <input type="checkbox"/> program not loading <input type="checkbox"/> program breaks down <input type="checkbox"/> other (please specify) [] <u>Motor:</u> <input type="checkbox"/> does not work <input type="checkbox"/> does not work properly / works out of round <input type="checkbox"/> makes noise <input type="checkbox"/> does not position correctly <input type="checkbox"/> other (please specify) [] <u>Control unit / control box / PCB / amplifier:</u> <input type="checkbox"/> No reaction after switching on <input type="checkbox"/> Smokes after switching on <input type="checkbox"/> Not programmable <input type="checkbox"/> Program not loading from USB / RAM etc. <input type="checkbox"/> Program breaks down <input type="checkbox"/> Plug defect <input type="checkbox"/> Output (i.e. valve) not working – which output? [] <input type="checkbox"/> Input (i.e. switch) not working – which input? [] <input type="checkbox"/> Error message – which [] <input type="checkbox"/> other (please specify) []		
For repair orders only: In case that your electronic part cannot be repaired any more what do you wish ? <input type="checkbox"/> Please return the defective, not repaired part and charge the resulting costs to me. If not marked Dürkopp Adler will dispose the part !!! <input type="checkbox"/> Please send me an offer for buying a new part.		

For exchange service orders please send this order prior to shipment of the defective part to
Fax: +49 521 925 2589 or e-mail: electronic-service@duerkopp-adler.com

Please send a copy of this order together with the defective part !!!
Please send the defective part to (please cut off and use to label the shipment):

<u>Sender:</u> []	<u>Recipient:</u> Dürkopp Adler GmbH Electronic Service – T-S Potsdamer Strasse 190 33719 Bielefeld Germany
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